Interview Guide Health Care Technician I

Name	: Date:
1.	Describe any experience you have working in a health care setting (hospital, nursing home).
2a.	Working as a Health Care Technician requires lifting or exerting force up to 100 pounds occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects. You may also be involved in physical interventions with or responding to emergency situations. Describe any problems you would have in meeting this job requirement.
2b.	Being a HCT involves successfully passing a required training program in Basic Health Care Skills (explain course and requirements). Describe any problems you would have in meeting this job requirement.
3.	Other than scheduled holidays or vacation time, what are some of the reasons you have missed work during the past year?

4.	Working as a Health Care Technician requires being on time, working weekends and other shifts, coming to work in adverse weather conditions. What problems do you think you might have with these job requirements?
5.	Describe how you handle your anger.
6.	Describe how you would feel about coming into contact (bathing, feeding, intervening) with patients with infectious diseases (TB, HIV), cleaning up patients that have soiled themselves, etc.
7.	Describe what you do when someone is frightened or scared.
8.	How do you feel about working with aggressive/potentially aggressive patients? (Male and Female patients)

9a.	You are the technician on duty in the dayroom with arguing, voices are getting louder and you see the would you do in this situation?		
9b.	You are present when a technician attempts to talk out of control. You see the patient grab the technic will you do?		
10.	Are you aware of any reason why you cannot perfowith or without a reasonable accommodation?	rm the essential functio	ns of this position
11.	Do you have any questions or concerns about work	ing at Cherry Hospital?	
Comn	nments:		
Interv	rview(s) Dat	eTi	me:

Cherry Hospital

HCT I Questions

- 1. Nursing Services Personnel are responsible for the hourly accountability of each patient. Each patient must be visually accounted for on each check. The following statement that best describes what the HCT needs to do is:
 - a. Responsible staff can sit in the Nursing Station and account for all patients.
 - b. Responsible staff can count to make sure that he/she has the 21 patients on his/her assigned ward and complete the hourly accountability.
 - c. Responsible staff can skip the 8:00 am hourly check because the patients are eating breakfast and all are present because there are no trays left to be given out.
 - d. At the beginning of each hour, the responsible employee will observe/identify each patient, check the patient's name on the accountability sheet before going to the next patient, until the person doing the checking accounts for all the patients.
- 2. Upon reporting to the assigned unit, new staff must review the Abuse/Neglect policy. Abuse means willful infliction of physical pain, injury, unreasonable confinement or willful withholding of services by a care taker. As a caregiver for the patients for your assigned shift, you are responsible to see that patients are related with dignity and respect and to see that patients are not physically harmed and/or neglected. Which of the following would be an example of physical/harm or neglect?
 - a. Allowing the patient to sit soiled for hours after urinating/defecating on himself.
 - b. Assisting the patient who is too unsteady to ambulate.
 - c. Calling the patient by his preferred name.
 - d. Knocking on the door before entering the patient's room.
- 3. What would your response be if you saw another staff member striking a patient?
 - a. Report the incident to your immediate supervisor.
 - b. Ignore the incident.
 - c. Tell the staff member, "You should not do that" and then do nothing else.
 - d. Report the incident to the local paper.

- 4. Nursing Service Personnel are responsible for documenting in the patient's medical record. An important aspect of documentation is the ability to describe in detail, events which may occur. Which of the following is most descriptive of a particular incident?
 - a. Mr. X was involved in an incident with another patient
 - b. Mr. X has unsteady gait which led to falling.
 - c. Mr. X fell to the floor on his knees after tripping over another patient's foot.
 - d. After leaving the nurses' station, Mr. X was involved in an accident.
- 5. An abrasion is defined as skin that has been rubbed or scraped away. Which of the following phrases is most descriptive of a long, narrow abrasion?
 - a. abrasion if 4 inches long
 - b. small abrasion
 - c. large abrasion
 - d. abrasion is 4 inches long and 1 inch wide
 - e. abrasion is slightly larger than a quarter
- 6. When documenting in the patient record, staff should use professional terminology. Documentation should be focused on the patient, not the staff. Staff should also refrain from documenting opinions that differ from other staff. With this information in mind, which of the following entries is most appropriate to be documented in the patient's medical record?
 - a. Patient X and Patient Y were involved in an incident with staff. Staff received injuries to the left hand and face.
 - b. Patient X reported feeling nauseated, Nurse Y was notified
 - c. During admission, Patient X wore clothes that made him look like a nerd
 - d. The treatment team decided not to discharge Patient X tomorrow, but I feel that the patient should be discharged and can be managed at home.